



March 16, 2003

To Whom It May Concern:

T.S Restaurants has been working with Sunset Parking since 1981 when we opened Jake's Del Mar. Over the past 22 years, we have enjoyed a very close relationship with Michael and the outstanding team of people that have made Sunset a success. Over the years, our relationship with Sunset has expanded to include our two Duke's restaurants located in Huntington Beach and Malibu.

The T.S. passion for friendly customer service starts the moment a customer pulls into our parking lot, so we rely on our parking attendants to be aligned with our customer service goals. In this regard, Sunset has consistently met our high standards by providing a staff of first class people who recognize the importance of creating a welcoming atmosphere.

In fact, we have been so impressed with Sunset's location managers, we have hired two of them away from Sunset to help us manage our restaurants. In the service business, it all comes down to hiring and retaining quality people, and that is something Sunset has mastered over the past two decades. Everything from their attention to grooming standards, to their commitment to safety and security, are a reflection of their dedication to being the best at what they do. And, in the rare situation when problems have occurred, they have always responded with the utmost respect for our needs.

When it comes to providing parking services for our California restaurants, we would never consider using anyone else. If you are looking for a quality parking service to create a first and last impression you can be proud of, I would highly recommend Sunset.

Sincerely,

Michael Hundhausen
VP California Operations